

# SCHOOL MEAL PAYMENT METHODS

ONLINE PAYMENTS USING DEBIT/CREDIT CARDS FOR SCHOOL MEALS CAN BE MADE @ [www.edenfoodservice.co.uk](http://www.edenfoodservice.co.uk)

**MEAL PRICE FROM SEPT 09: £2.00**

MINIMUM PAYMENT TAKEN 5 MEALS = £10.00

WHEN AT THE WEBSITE CLICK - FRESH OPPORTUNITIES THEN ONLINE PAYMENTS

YOU WILL BE ASKED TO ENTER YOUR DETAILS AND TO SELECT YOUR CHILD'S SCHOOL FROM THE DROP DOWN BOX

YOU THEN ENTER YOUR CHILDS NAME AND AMOUNT TO PAY AND CLICK MAKE PAYMENT. YOU THEN ENTER YOUR CARD DETAILS TO COMPLETE THE PAYMENT

WHEN YOU HAVE MADE YOUR PAYMENT YOU WILL RECEIVE A CONFIRMATION EMAIL WITH AN EDEN PAYMENT REFERENCE NUMBER

TELEPHONE PAYMENTS FOR SCHOOL MEALS (DEBIT CARDS ONLY) CAN BE MADE BY CALLING 01634 290389  
Mon - Fri  
08.15 - 15.45

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MINIMUM PAYMENT TAKEN 5 MEALS = £10.00

N.B.: WE ARE UNABLE TO ANSWER ANY QUERIES YOU MAY HAVE REGARDING YOUR CHILD(S) SCHOOL MEAL ACCOUNT STATUS ON THIS TELEPHONE NUMBER AS THESE DETAILS ARE KEPT AT THE CHILDS SCHOOL IN ACCORDANCE WITH THE DATA PROTECTION ACT. THEREFORE PLEASE CONTACT OUR CASH COLLECTOR BASED AT YOUR CHILDS SCHOOL.

YOU WILL BE ASKED FOR THE FOLLOWING DETAILS WHICH ARE LOGGED:

- CHILDS SCHOOL
- CHILDS NAME(S) & CLASS
- AMOUNT YOU WANT TO PAY
- HOUSE NUMBER & POSTCODE
- CARD HOLDER NAME AND A CONTACT TELEPHONE NUMBER

YOUR CARD DETAILS ARE THEN REQUESTED AND ENTERED DIRECTLY INTO THE STREAMLINE PAYMENT MACHINE - **THESE DETAILS ARE NOT LOGGED AS THEY ARE PRIVATE & CONFIDENTIAL**

SCHOOLS ARE THEN NOTIFIED OF PAYMENTS MADE BY THE ABOVE METHODS VIA EMAIL & THE AMOUNTS PAID ENTERED INTO THE SCHOOL MEAL REGISTER

IF YOUR CHILD IS ABSENT FROM SCHOOL FOR ANY REASON OR THERE IS A TEACHER TRAINING DAY YOU WILL NOT LOSE ANY MONEY AS ALL MEALS PAID FOR IN ADVANCE ARE CARRIED FORWARD IF NOT CONSUMED

IF A REFUND IS REQUIRED FOR SCHOOL MEALS PAID FOR PLEASE CONTACT OUR CASH COLLECTOR BASED AT THE SCHOOL WHO WILL COMPLETE THE RELEVANT DOCUMENTATION TO REQUEST YOUR REFUND

**PLEASE NOTE: ALL SCHOOL MEALS MUST BE PAID FOR IN ADVANCE - BY CASH DIRECT TO THE SCHOOL OR BY USING ONE OF THE PAYMENT METHODS ABOVE.**